

October 28 2010

Doug and I would really like to thank you for the wonderful job you and your crew did on the recent renovation to our place on Okanagan Lake. The extension of the boathouse and all of the concrete walkways look great, and we couldn't be happier with the new deck and railings. It is especially impressive given that we were still living in the UK and we depended primarily on your good judgment for many of the necessary decisions. However, we knew we could count on your expertise and talent for finding creative solution to difficult problems after the work you did on the interior of the house back in 2006. We were very pleased with the completely renovated kitchen, new master bedroom, and bathrooms in addition to the roof extension and rebuilt loft access. Considering how extensive the renovations were at the time, and that it was all planned and approved by phone and email, we feel very fortunate to have found a contractor as trustworthy and talented as you.

In all of our dealings with you, we have been impressed by the high quality of the work done, your personal integrity, and your ability to communicate effectively with your clients to more than meet their expectations.

Thank you again, and we will be sure to get in touch with you if any new projects come up.

Sincerely,
Doug and Eileen Sprout

A handwritten signature in black ink, appearing to be 'Doug and Eileen Sprout', written in a cursive style.